



Volunteer Role: OxPCF Parent Representative

Summary

Role Purpose:

To promote the voices and experiences of families, by building positive relationships with parents and professionals to improve support and services. The role is to represent the collective parent voice objectively, setting aside personal circumstances to focus on broader needs.

Key Responsibilities:

- Attending Meetings: Share collected feedback and represent the wider parent voice in meetings with service providers.
- **Collecting Feedback**: Help gather and contribute to the collection of feedback and experiences from families.
- Project Participation: Work on projects and work streams to provide feedback and shape resources and documentation.
- Promoting Involvement: Encourage parent carer participation and champion the parent voice.
- Building Relationships: Develop positive and constructive relationships with the SEND community, including parent carers and professionals.
- Reporting: Provide brief summary reports for each meeting and work stream attended.
- **Supporting OxPCF**: Support the aims of OxPCF.

Essential Requirements:

- **Lived Experience**: Being a parent carer of a child or young person with Special Educational Needs and/or Disabilities (SEND) accessing services/provision in Oxfordshire.
- Good Listening Skills: Effectively hearing and understanding the concerns and feedback from others.
- **Confidentiality**: Maintaining the privacy of shared information.
- **Relationship Building**: Quickly establishing positive relationships with professionals and parent carers.
- **Objectivity**: Focusing on the collective view of parent carers, not personal circumstances.
- **Collaboration**: Willingness to work with others in a solution-focused manner.
- **Teamwork**: Ability to work as part of a team.
- **Commitment** to attending local meetings (virtual and/or in-person if possible; reasonable expenses reimbursed)

Desirable:

- **Experience** in high-level meetings (e.g., trustee or governor meetings)
- Knowledge of SEND requirements and law
- Ability to independently gather and share parent carer views on local SEND issues with OxPCF
- Skilled in networking and developing positive partnerships
- Well-developed interpersonal skills with an ability to communicate effectively with professionals, colleagues, and parent carers
- Ability to motivate and inspire families

Other Volunteering Options

Consultation Group: A team of parent carers to review documents, policies, and processes regarding SEND services in Oxfordshire.

Focus Group Participants: Provide valuable insights and feedback on SEND services/provision in Oxfordshire on a variety of topics/services

Peer Support Group Moderators: for our Facebook group: Oxfordshire SEND

Room: https://www.facebook.com/groups/oxsendroom

Administrative Volunteer Roles: within OxPCF, e.g. admin, database management, graphic design, etc.

Recruitment Process

If you are interested in volunteering for one of the roles, please fill in this form: https://forms.office.com/e/sm16nBaMD6

We'll review all submissions and follow up with more details and next steps in due course.

If you are successful and agree to join us as a volunteer OxPCF will:

Support you in your role
Identify a specific role for you that fits with your interests and level of
experience
Hours arranged with each individual parent carer representative to fit
around their personal circumstances
Offer you an initial induction and further training as appropriate
Partner you with an existing volunteer while you gain and knowledge
Provide you with up to date information and resources about local SEND
feedback, experiences and issues to inform your representative role
Share with you our forum policies and code of conduct and ask you to
abide by these
We will cover out of pocket expenses such as travel/parking for face to
face meetings. For some of our meetings and projects, there is the
possibility to receive a small payment for your time. If you qualify for this
payment and choose to accept it, then you are fully responsible for the
impact of any such payment upon your personal financial situation and
benefits.

Further Information

Please do feel free to get in touch with us if you have any queries \mathbf{or} if you feel this particular role is not for you but would still be interested in volunteering for OxPCF - there are plenty of opportunities to support the work we are doing

Contact (who are the national delivery partner supporting parent carer forums in England) have created some useful resources around being a parent carer representative. Click on the links below to find out more:

- https://contact.org.uk/help-for-families/parent-carer-participation/what-isparent-carer-participation/?utm_source=canva&utm_medium=iframely
- https://youtu.be/tXkS4OlbnlY?si=qaPCm_3tLJqxx1T7
- https://youtu.be/vcfmJHiGoKw?si=xHfO8rDRYQRr6Va9